Accessibility Statement

Effective September 28, 2026

Ayudame wants people with disabilities to be able to use its website and mobile application. This Statement describes Ayudame's accessibility goal, the current development status, and how to report an access barrier or request assistance.

Our accessibility goal

Ayudame is developing its digital services with accessibility in mind and uses the Web Content Accessibility Guidelines version 2.2 Level AA as a reference goal. Because the website and application are still being developed and have not completed a formal accessibility audit, Ayudame does not currently claim complete conformance with that standard.

Accessibility considerations

As development and testing continue, Ayudame intends to evaluate features such as:

- Keyboard access and visible focus indicators for website controls.
- Clear headings, labels, instructions, links, and error messages.
- Text alternatives for meaningful images and icons.
- Readable color contrast and support for text enlargement.
- Compatibility with common screen readers and device accessibility settings.
- Captions or equivalent access for meaningful prerecorded audio and video content.
- Forms and booking flows that do not rely only on color, sound, or gestures.

Report an accessibility barrier

If you have difficulty accessing the Ayudame website or app, email contact@ayudameapp.com. Please include, when possible:

- The page, screen, feature, or content you were trying to use.
- A description of the problem.
- Your device, browser, operating system, and assistive technology, if relevant.
- The format or method that would help you access the information or service.

Ayudame will review the request and make a reasonable effort to provide the information, service, or an alternative method of access.

Ongoing review

Accessibility is an ongoing part of product development, testing, content review, and vendor evaluation. Ayudame may update this Statement as the website, application, testing process, or accessibility features change.

Contact

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